

Rivenhall Hotel

Our Health and Safety Declaration

For all our customers, including guests in our accommodation, functions, events, weddings and conferences.

- Under current guidelines 6 people are allowed to meet outdoors – however this is not something that The Rivenhall Hotel is currently providing.
- From 17th May we can accommodate up to 30 people (unrelated) in one large room with the required social distancing measures for weddings, receptions and wakes, as well as funerals. We can also accommodate hiring of event/meeting spaces where these are being used for essential work/education or training purposes.
- From 17th May 2 households or up to 6 people can meet indoors socially. We will be reviewing our Restaurant opening times in the period leading up to this date.
- Organiser or guest lead informed of safety arrangements and must ensure that all guests are required to comply. Function/guest agreement to be signed.
- All guests over 16 are required by law to register individually to help with test and tracing authorities.
- 2m social distancing to be observed.
- All crockery/cutlery are sanitised.
- Chefs wear protective equipment including hats, gloves, aprons and masks to prepare food and drinks
- All Hospitality Staff/Waiting Staff/Reception wear mask, gloves and aprons as appropriate.
- There are sanitising stations in all entrances to key areas.
- All communal WC's are sanitised.
- Only one person at a time to use communal WC's.
- Strict routine to seat at table for service is observed. No guest is permitted to go to the bar or stand by the bar.

- All tables and seating areas are sanitised after guests leave, ready for the next arrival.
- Rooms are deep cleaned/sanitised and “SEALED” ready for next arrival.
- Other safety measures are in line with our Covid-19 risk assessment.

Our aim is for our staff and guests/visitors to feel safe to use our services.